

**1 Why is Purdue Polytechnic High School utilizing IndyGo bus transportation?**

We anticipated using the Indianapolis Public School (IPS) bus transportation system, but it came down to costs. IPS receives additional funding from local taxpayers to transport students, but charter schools like Purdue Polytechnic High School do not. IPS analyzed where our students live and how many buses it would take for transport, and proposed over \$250,000 just for the students who reside in an IPS district. IndyGo did the same assessment and proposed under \$40,000 to all students who live in areas covered by IndyGo. Since every dollar the school spends on transportation comes out of the money we receive from the state for instructional purposes, we will leverage IndyGo services for the 2017-18 school year.

**2 What if my student misses the bus?**

Depending on the route on which reside, times may vary, but there will always be another bus coming. Students and families will need to be familiar with the route schedule and check times for next bus. If you need help finding out your options, you may contact the IndyGo Call Center 317-635-3344 or call the school 317-832-1200.

**3 What if my student feels threatened by another rider?**

Students should immediately move to the front of the bus and make the driver aware of the issue. IndyGo partners with Indianapolis Metropolitan Police Department (IMPd), public safety agencies, and hires its own security force. Uniformed and undercover police officers ride IndyGo buses, monitor bus stops, and are present in and around the Transit Center to ensure the safety of all riders.

**4 If the bus is late, what do we do?**

Weather, traffic, maintenance difficulties, and unforeseen incidents are responsible for delays in the arrival of buses in the morning and afternoon. Real Time updates can be received via text. Instructions on using this system are in the "IndyGo Rider's Guide."

**5 Who do I call if my student does not get off the bus?**

Your first call should be to Josh Bowling, Purdue Polytechnic High School community outreach coordinator, at 317-496-2837. He can work with IndyGo to locate busses and determine when each student's ID was used to board a bus.

**6 What happens if my student loses his/her Student ID?**

The StudentID is swiped on the bus to pay for the fare. If the Student ID is lost, it needs to be reported immediately to school staff. A replacement will be issued for \$5.

**7 May students use Student ID to ride the bus anytime?**

Yes. One of the benefits of our partnership with IndyGo is that the student will have free access to any IndyGo bus throughout the school year. The use of the bus does not need to be for school or academic purposes.

**8 Will there be staff available at Transit Center to assist my student get on the right shuttle?**

Yes. Julia M. Carson Transit Center has staff and security on the platform at all times to assist students to get on the right shuttle.

**9 Who can I call if I have questions about anything related to transportation?**

Josh Bowling, community outreach coordinator, at Purdue Polytechnic High School. You are welcome to call him (317-496-2837) anytime with questions or concerns.

**10 When will we know if the school or busses are not running or delayed because of inclement weather?**

Purdue Polytechnic High School will notify all local news networks, and send information out to parents via email and social media. We will ensure that busses are available and rolling before we make the decision about delays or cancellation.

**11 Will there be a list provided of other Purdue Polytechnic High School students on the same bus route?**

Yes. We will coordinate for every student to be introduced to other students taking that bus route.